Project description

Supply Chain Automation with Machine Learning in Nigeria's Consumer Markets

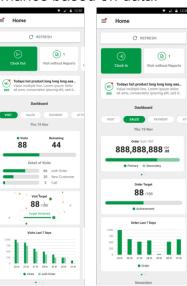
Project

Since July 2024, we conducted over 100 visits and online meetings with consumer goods manufacturers, including sanitary product companies, to enhance two key features: (1) Sales Target Management and (2) Schedule Management.

We revamped the sales dashboard to enable daily and monthly target settings, customer group-specific targets, and region-based schedule management. As a result, Medheight (Pharmaceuticals) adopted category-specific target management, TAH Pharmaceutical and Amel Susan (Food) began using visit-based incentive management, and Ajinomoto shifted to weight-based sales performance management to address inflation. Erisco Foods used the inventory management feature to evaluate its 250-member sales team's performance based on data.

From December 2024 to January 2025, we visited over 40 prospective customers to explore medium- to long-term business opportunities.





Result

- 1. Increase in Sales Data Collection
 - a. Weekly sales data increased by 1.6 times in transaction volume and doubled in sales amount.
- 2. Growth in Inventory Data Collection
 - a. Weekly inventory fluctuation data increased by 1.7 times
- 3. Expansion of New Users
 - a. New Companies: 13 companies / 280 users (including approx. 200 users from a major seasoning manufacturer)
 - b. Additional Users in Existing Companies: 16 companies / 93 users (including approx. 30 users from a motorcycle and parts wholesaler)

Way Forward

To accelerate SENRI's growth, we will strengthen regional expansion and feature development from 2025 onward.

- 1. Expansion into New Markets
 - a. Ghana: Launching a project with a leading beverage manufacturer, expecting 200 initial users.
 - b. Malaysia: Starting trials in April 2025, targeting adoption by major Japanese companies.
- 2. Enhanced System Development
 - a. Business Process Coverage: Introduce a ticketing feature for workflow visibility.
 - b. Sales Automation: Enhance pricing features, automate delivery management, and add incentive and gamification elements.
 - c. Inventory Management: Improve approval systems and introduce promotional item management

These initiatives will boost SENRI's service value, drive new market expansion, and strengthen our position in existing markets.